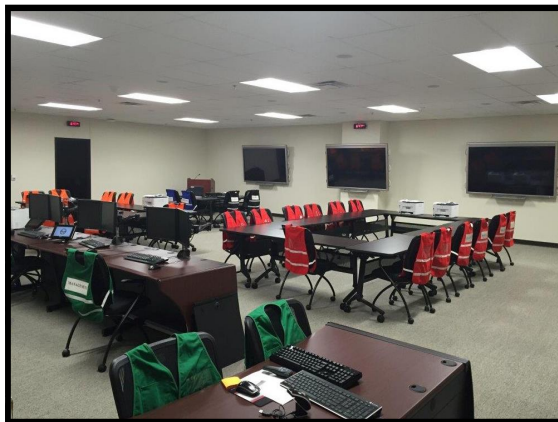




# Dispatch Times

## Warren County's NEW Emergency Operations Center

The new Emergency Operations Center (EOC) is located in the basement of the Warren County Justice Office Building at 520 Justice Drive. The Center is equipped with the latest technological equipment that will better assist Emergency Services in the event that a disaster would strike Warren County. The EOC is set up in a pod design which separates each group into functional areas. The largest pod is the Planning section which is responsible for the collection, evaluation, management and dissemination of all operational information concerning the incident. The Operations section is slightly smaller, but is designed to foster the discussions necessary to carry out the work from the operations section. Logistics, Finance and Administration are all grouped together due to the small size of these groups and the "back and forth" relationship between them. The last section, located toward the rear of the room is the Management section which works to establish objectives, develops plans, and issues assignments. An Executive Conference room provides meeting space for various planning and operations conferences. The EOC is equipped with five 70 inch monitors which utilize smart technology. These can be used independently or in a series for displaying information during the disaster. Additionally, an Emergency Services Executive Conference room is located on the main floor and can be linked to the EOC, allowing elected officials or other VIP's to directly observe and participate in EOC Operations. The major improvement within the new EOC, however, is space. The previous EOC lacked enough room to ensure that EOC staff had proper space and resources to effectively perform their job.



February 2015  
Volume 2, Issue 2

### Inside this issue:

Warren County's New EOC	1
Employee Spotlight	2
Meet Our Supervisors	2
Did You Know?	3
Where Am I?	3
Upcoming Events	4
Call of the Month	5
November Dispatch Stats	5

### Mark Your Calendar!



**February 1**  
Super Bowl

**February 6**  
Emergency  
Services Open  
House

**February 9**  
Dispatch Moving  
to New Building

## Emergency Services Open House

Friday February 6th, Warren County Emergency Services will be holding an open house at our new building located at 520 Justice Drive in Lebanon. This event will be open to all of our emergency responders and their families. Those attending will enjoy a tour of our new Dispatch Center and the EOC as well as light refreshments. Hope to see you there!



# Employee Spotlight

## Employee of the Month



**Brian Holtel**  
Employee since 2004

## Birthdays

**Tramel Waddell**  
February 12th

**Ashlee Gibson**  
February 17th

**Brad Edrington**  
February 18th

**Stacy Ryan**  
February 19th

**Samantha Hall**  
February 23rd

## Milestones

**Bob Anson**  
Celebrating 20 Years

**Brent Morgan**  
Celebrating 20 Years

**Dennis Rutter**  
Celebrating 15 Years

**Chris Carr**  
Celebrating 15 Years

## Meet Our Dispatch Supervisors

### Rob Ramby

Rob has worked for Warren County's dispatch center since 1986 when dispatch was still part of the Warren County Sheriff's Department. He has been a Supervisor since 1992. Rob worked for Wayne Twp Fire Department from 1983-1995 when he retired. In his free time Rob works with the Cincinnati Bengals with the Coaches Video Department where his duties have included videotaping games, working at the training camps, and assisting in the coaches box. An interesting fact about Rob is that he was the first male dispatcher hired at Warren County Sheriff's Office. Rob will be retiring in September with 30 years of service!



From the Left: Rob Ramby, Chris Dill, and Brian Holtel

### Brian Holtel

Brian has worked for Warren County Communications since 2004 and has been a Supervisor since 2013. Before coming to Warren County, he worked as the Food Service Director for Camp Kern. Brian is a Firefighter and EMT for Turtlecreek Twp. Fire Department. In his free time Brian enjoys the outdoors, working on his Corvette collection (he currently has three) and volunteering as a Scout Leader for the Boy Scouts, having earned the rank of Eagle Scout himself. An interesting fact about Brian is that, as a frequent donor, he has donated 69 units of blood to date.

### Chris Dill

Chris has worked for Warren County Communications since 2006 and has been a Supervisor since 2013. Before coming to Warren County, Chris worked for Germantown Police Department as a dispatcher. In his off time Chris enjoys spending time with his wife Katie, his 7 year-old son Caden, and their "fur" babies. He also enjoys drawing, tattoos and working on old cars with his dad. They once built a mustang from the ground up that they drag race on the weekends. Chris's most memorable call was a time he was able to walk someone through delivering a baby!

# Did You Know?

## Butler County Radio System now on Our Consoles

With the recent addition of Butler County to our consoles, after their digital changeover, it is now possible to monitor their dispatch and fire ground talk groups. Originally, the plan was for MATAAC talk groups to alleviate the banks of out of county talk groups in responder radio, but plans changed and we will still, in many cases, have our units responding out of county on their fire ground talk groups. The dispatch talk groups we have include Monroe Fire (09 6F MAIN), Monroe Police (09 6L MAIN), West Chester Twp Fire (09-7F MAIN), West Chester Twp Police (09-7L MAIN), Middletown Fire (09-8F MAIN), Middletown Police (09-8L MAIN), county fire (09-9 ALPHA), and county police (09-9 ZULU). We also have fire ground talk groups 5 through 16 (“09 FIRE 05” through “09 FIRE 16”). And in case you were wondering about fire station numbering, the list is below. Each department has a block of ten station numbers. Only officers have IDs on the tens (i.e. Chief 100 or Battalion 70), with other stations and equipment going up from there. Stations in the 100s to 230s are on county fire (09-9 ALPHA).

Department	Stations	Department	Stations
10 Oxford	11	140 Morgan Twp	141,142
20 Hamilton	21,22,24,25,26	150 Madison Twp	151,152,153
30 Fairfield	31,32,33	160 Milford Twp	161,162
40 College Corner	41	170 Seven Mile	171
50 Trenton	51,52	180 Hanover Twp	181
60 Monroe	61,62	190 Somerville	191
70 West Chester Twp	71,72,73,74,75	200 St Clair Twp	201
80 Middletown	81,82,83,84,85	210 Fairfield Twp	211,212
100 Ross Twp	101,102	220 New Miami	221
110 Liberty Twp	111,112,113	230 St Clair Twp/ New Miami Life Squad	231
120 Wayne Twp	121	240 Miami Univ EMS	
130 Reily Twp	131,132		

## Where Am I?

If you know the location where this picture was taken, email us at [melissa.bour@wcoh.net](mailto:melissa.bour@wcoh.net) no later than February 23rd. Everyone that has the correct answer will be entered into a drawing for a prize. Include your name, phone number, department you work for and your guess of the location and any other details. Don't forget to check back next month to see if you are the one that won!!! This month's picture was provided by Brian Holtel.

Congrats to Jackie Davis with Turtlecreek Twp Fire Department at Station 32 for guessing that last month's picture was taken at Turtlecreek Township Park. Stop by dispatch to pick up your prize!



## Warren County Sheriff's Office Citizen's Academy 2015



The Warren County Sheriff's Office is offering all Warren County residents the opportunity to attend their Citizen's Academy 2015. If you are able to attend, they will strive to make your experience informative and enjoyable. The 2015 Citizen Academy is scheduled to take place Thursday evenings from 6 p.m. until 9 p.m. for ten weeks beginning on March 12, 2015. Topics of discussion will include patrol functions, the Warren County Tactical Response Unit, jail operations, incident case studies, cold cases, detective functions, crimes against children, the Warren County Drug Task Force, K-9s, and traffic stops.

For registration information you can contact Sergeant Brian Payne at (513) 695-1288, or [brian.payne@wcsooh.org](mailto:brian.payne@wcsooh.org) with any questions, concerns, or comments.

**Space is limited and all applications must be submitted prior to February 17, 2015.**

## Support Team Gus and the 2015 Mercy Health Heart Mini



Team Gus was created in memory of (Deputy) Brandon and Monica Vonahlefeld's son, Augustus "Gus" Vonahlefeld. Gus was born in 2007 with a congenital heart defect called Hypoplastic Left Heart Syndrome which sadly cut his life short after only seven weeks. Their goal in creating Team Gus is to help fund treatment for children and people of all ages with heart conditions so that they can share a lifetime with their families. For the past four years, family and friends have walked and run with the Vonahlefeld's, wearing the Team Gus shirts that say, "Remembering Gus...Helping Hearts...Every Step of the Way." Through this event, Team Gus has proudly raised close to **\$8,500!** Anyone wanting information about joining their team or finding out how they can support this cause with a donation can follow this link <http://cincinnati.kintera.org/heartmini/teamgus2015>. To learn more about this event, the main site for the Mercy Heart mini is <http://www.heartmini.org/>.

## Courage Based Self Defense Seminars

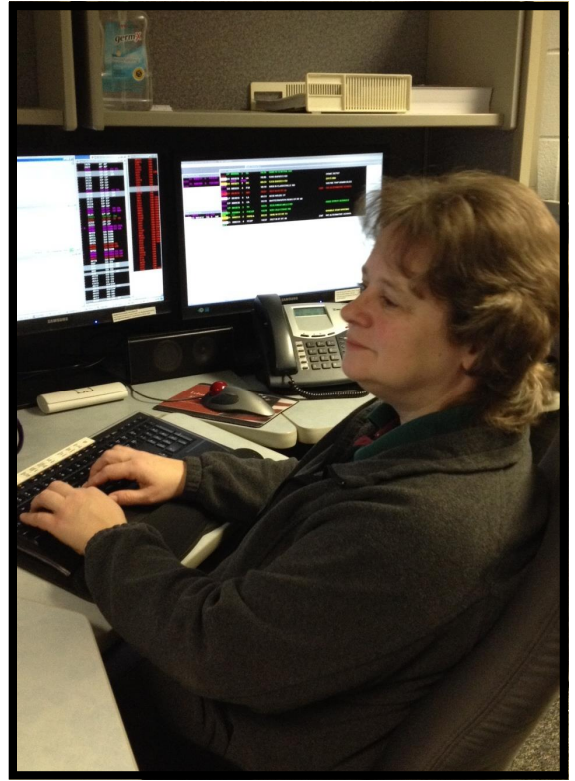


On Friday April 10<sup>th</sup> and Saturday April 11<sup>th</sup> there will be two Self Defense and Martial Arts Seminars held at Countryside Community Church in Lebanon. These events are being put on to help the Injured Marine Semper Fi Fund which provides immediate financial assistance and lifetime support to post 9/11 wounded, critically ill and injured members of all branches of the U.S. Armed Forces and their families. This fund insures that they have the resources they need during their recovery and transaction back to their communities. On Friday, courage coaches Debbie and Mike Gardener will present a courage based self defense seminar from 6:30—8:30 PM. Saturday there will be a basic self defense and martial art seminar from some of the top instructors from the area. This class will be from 07:30 AM—4:00 PM and will include Muay Thai Kickboxing, Shotokan Karate, Tae Kwon Do and The Kubotan. All net proceeds of these events go to this fund. For more information on Friday's class visit [www.surviveinstitute.com](http://www.surviveinstitute.com) and for Saturday's class visit [www.lebanonkickboxing.com](http://www.lebanonkickboxing.com).

## Calls of the Month

Early on Friday January 23<sup>rd</sup> ECO Jan Thomas answered a 9-1-1 call from a frantic mother wanting to report that her son was missing! She was describing what a responsible young man he was and that he would never runaway on his own when suddenly, in the background another voice can be heard, explaining to the woman that the boy was in school. Apparently, Mom had forgotten what day it was and thought that it was a Saturday! That's how Jan's day started!

A few hours later, Jan took another 9-1-1 call from an 11 year-old boy whose first words were, "Come here quick!" The young caller said that he thought his 61 year-old grandmother might have had a heart attack. She had been watching television and suddenly screamed and fell out of her chair and onto the floor. The child was the only person at home and was clearly shaken by what was happening but Jan stayed on the line with the child, guiding him and asking questions. The child was able to confirm the address and phone number, check to make sure his grandmother was still breathing, pass on Jan's instructions for her not to try to get up, as well as provide Jan with updates until the medics arrived. Jan did an outstanding job reassuring him and keeping him calm until Medics arrived. Good job, Jan!!



## December Monthly Dispatch Stats

	Total	First Shift	Second Shift	Third Shift
<b>Took the Most Calls</b>	7,479	Ashlee Gibson 176 Calls	Kelly Fiebig 1,007 Calls	Shawn Hogsten 948 Calls
<b>Most Status Changes</b>	45,440	Brad Edrington 1,487	Bob Anson 2,841	Michael Wiggins 2,251
<b>Total 911 Calls</b>	4,324	715 Calls	1,803 Calls	1,806 Calls
<b>Total 7-Digit Calls In</b>	10,335	1,586 Calls	5,019 Calls	3,730 Calls
<b>Busiest Day</b> (Based on 911 & Admin Calls)	Friday 12/19 790 Calls			
<b>Busiest Time of Day</b> (Based on 911 & Admin Calls)	16:00—17:00 984 Calls			

### Warren County Emergency Services

500 Justice Dr  
Lebanon, OH 45036  
(513) 695-1315

Stay connected with us by:

Website: [www.co.warren.oh.us/emergencyservices](http://www.co.warren.oh.us/emergencyservices)

Facebook: [Warren County Ohio Emergency Management](https://www.facebook.com/WarrenCountyOhioEmergencyManagement)

Twitter: [@WCEMAOhio](https://twitter.com/WCEMAOhio)



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